## **FREQUENTLY ASKED QUESTIONS**

### What is Vault?

• GDC Vault is a trove of in-depth design, technical and inspirational talks and slides from the influencers of the game development industry, taken from over 20 years of the worldwide Game Developers Conferences®.

GDC Vault

Unlock thousands of hours of videos, audio files and synced presentations from speakers and panels carefully selected by the GDC advisory board. GDC Vault content includes a broad spectrum of talks about video game development across over 200 tracks that can be easily filtered using categories, upgraded search and recommended videos.

Your studio subscription gives you access to the latest videos and synced slides so you never have to worry about missing a session at GDC!

#### I forgot my password. How do I log into GDC Vault?

• Use the "Forgot Password" link located in the login drop-down menu at the top of the home page. You can recover your password by addressing the matter with your organization's point of contact for this GDC Vault account.

#### *I've received the following error message: 'Maximum Users Logged into this Account'. How can I access GDC Vault?*

You've received this message because the maximum number of persons allowed on this account has been reached. If you believe that you've received this message in error, please e-mail Brenner Fuller at brenner.fuller@ubm.com.

#### How do I use Vault?

○ Vault has many filters which makes it easy to search for and identify content. On the left-hand side of the list view there are options to filter by event (GDC, GDC Europe, GDC China, etc.), media (video, audio or slides), and category (design, production, visual art, etc.).

You can also use the search function, located in the upper right-hand corner of the list view, to search for specific key words, speakers or topics.

Use Twitter and Facebook buttons located under the content description to share content with others!

With Vault, you have the option to view content on your computer or on your mobile device.

## My Bookshelf

• Use the "My Bookshelf" feature to select and remember content that you'd like to review later. Add content by selecting the "Add to Bookshelf" button located on the individual content page. You can always remove content by selecting "Remove from Bookshelf." My Bookshelf items are located under the categories on the Vault list view.

#### How can I get help?

If you have additional questions regarding your studio subscription, please contact Brenner Fuller at brenner.fuller@ubm.com. For technical concerns, please contact help@gdcvault.com.

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